

PT AZKA DIGI

MY-AICUSTOM

Custom AI Agent & Automation Partner

Kami merancang, membangun, dan mengoperasikan AI, automation, serta data systems yang masuk ke workflow bisnis nyata - dengan bukti antarmuka, proses delivery, dan kontrol operasional yang dapat ditinjau.

CUSTOM-FIRST

EVIDENCE-BACKED

GOVERNED DELIVERY

my-aicustom.com

Identitas jelas. Klaim dapat ditinjau.

Profil ini memisahkan fakta perusahaan, bukti delivery, dan kesiapan engagement tanpa mengarang sertifikasi atau angka ROI.

LEGAL ENTITY

PT Azka Digi

OPERATING BRAND

MY-AICUSTOM

BASE

Bintaro / Indonesia / GMT+7

FOCUS

**Custom AI / Automation / Data
Systems**

WHAT CLIENTS CAN VERIFY

- + Named project context
- + Actual interface captures
- + Delivery stages and acceptance
- + Security controls scoped per project
- + Official website and business contact

Layanan yang menyentuh operasional.

Mulai dari bottleneck yang jelas, lalu bangun operating layer yang dapat digunakan dan dikendalikan tim.

01

AI Customer Service

FAQ, inquiry, follow-up, complaint, and human handoff.

02

Sales Qualification

Turn chat into structured leads and next actions.

03

Internal Automation

Recap, reminder, CRM or sheet updates, and reports.

04

Private RAG

Knowledge assistant with access boundaries and sources.

05

Document Intelligence

Extract invoice, catalog, specification, and chat data.

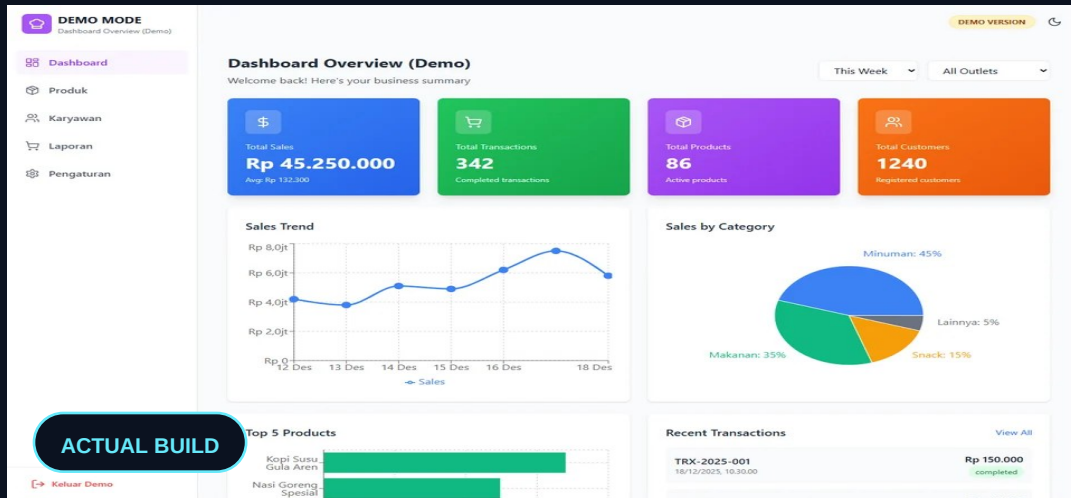
06

Integration Layer

Connect LLM, tools, webhook, database, and business apps.

Bukti antarmuka, bukan foto stok.

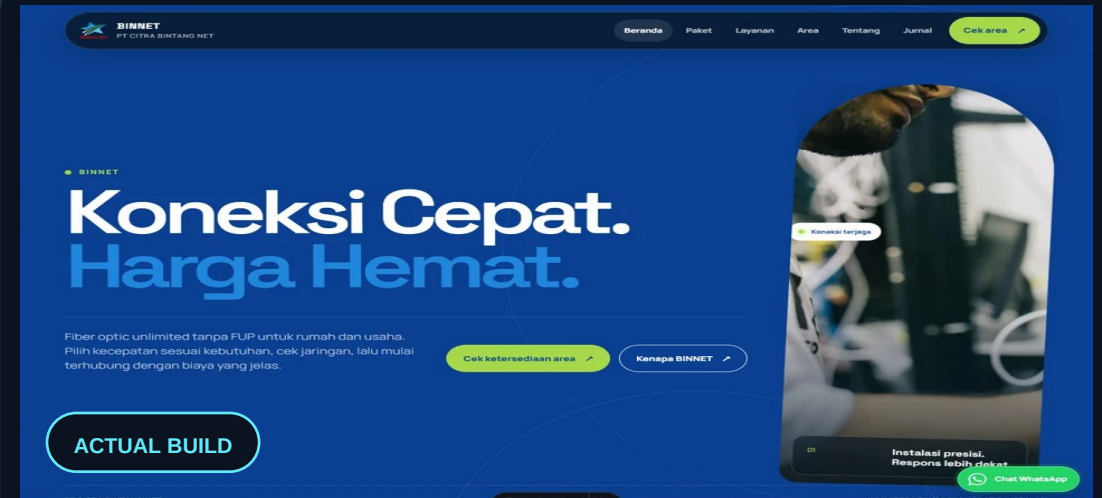
Capture berikut berasal dari build proyek dan demo operasional yang tersedia di source workspace.



MyPOS

KEBULI YAMAN / KEBULI UTSMAN / ERAFONE

POS and operational workflow for F&B and retail.



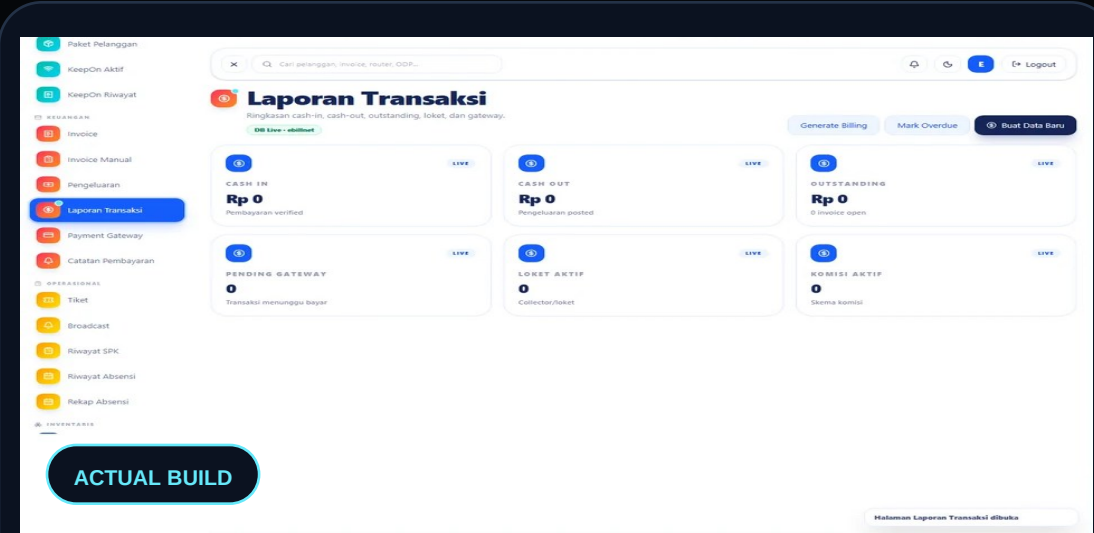
Binnet Website

BINNET

Modern, responsive ISP website presentation.

Bukti antarmuka, bukan foto stok.

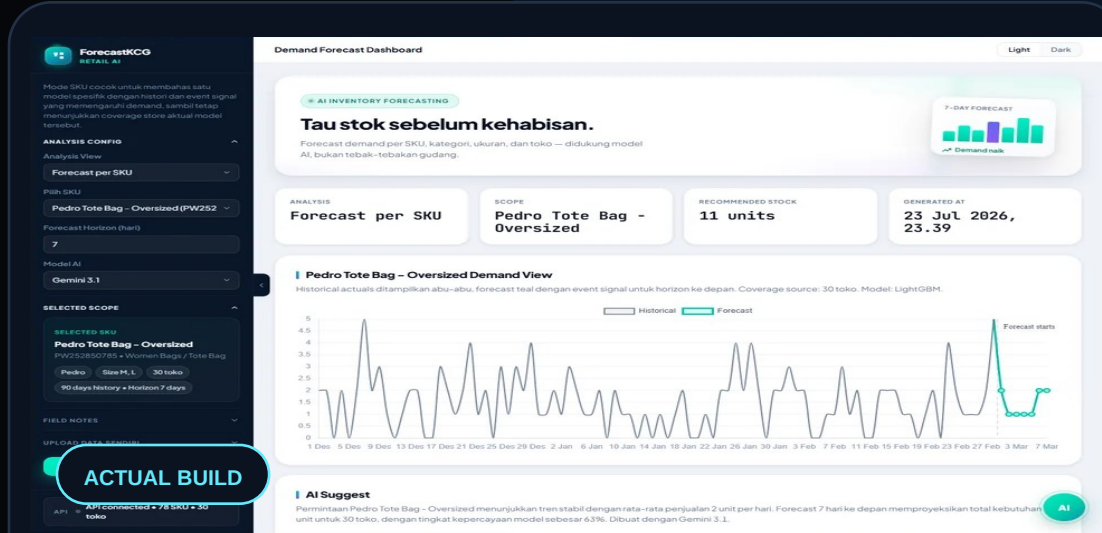
Capture berikut berasal dari build proyek dan demo operasional yang tersedia di source workspace.



Binnet eBilling

BINNET

Customer, service, billing, and ISP administration.



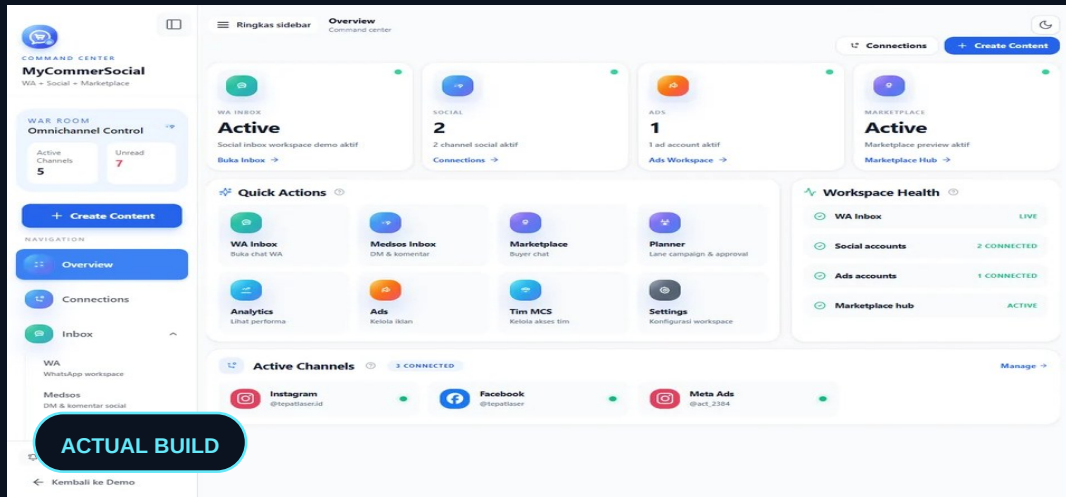
Forecast KCG

KCG

Demand forecasting and decision support dashboard.

Bukti antarmuka, bukan foto stok.

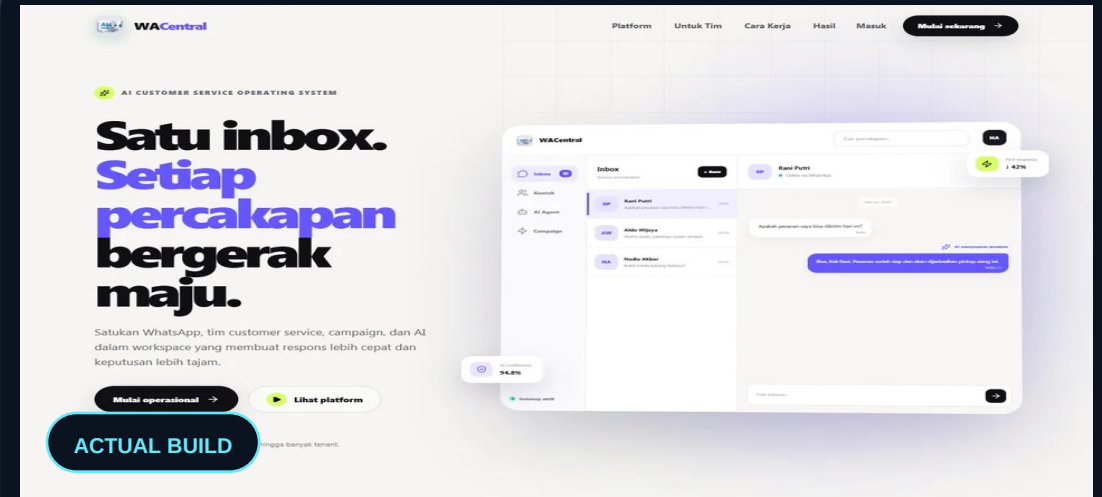
Capture berikut berasal dari build proyek dan demo operasional yang tersedia di source workspace.



MyOmnichannel

FOLLOWME

Central social media and omnichannel workflow.



AI Customer Service

TEPAT LASER

Knowledge-based AI CS with human handoff.

Delapan delivery yang membentuk kapabilitas kami.

Nama proyek, konteks bisnis, dan fungsi sistem ditampilkan tanpa membuka detail internal atau data sensitif klien.

01

MyPOS

F&B / RETAIL

02

Binnet Website

ISP WEBSITE

03

Binnet eBilling

ISP OPERATIONS

04

Forecast KCG

RETAIL FORECASTING

05

MyOmnichannel

SOCIAL WORKFLOW

06

AI Customer Service

B2B / CUTTING LASER

07

Web & Growth Systems

MULTI-BRAND

08

Product Engineering

MY-AICUSTOM LAB

Dari audit sampai rollout, bertahap dan terkontrol.

Setiap fase punya output, keputusan, dan acceptance gate yang jelas.

1

DISCOVER

Process, data, risk, and bottleneck audit.

2

BLUEPRINT

Persona, knowledge, guardrail, integration, KPI.

3

PILOT

Controlled MVP on one priority workflow.

4

HARDEN

Edge cases, security, logging, fallback, SOP.

5

SCALE

Rollout after value and process stability.

Siap masuk proses vendor, bukan berhenti di presentasi.

Kontrol engagement berikut disepakati sesuai kebijakan, risiko, dan lingkungan teknologi klien.

01 SCOPE & ACCEPTANCE

SOW, milestone, success criteria, UAT, and sign-off.

02 ACCESS & DATA

Production access, knowledge, and sensitive data boundaries.

03 DELIVERY GOVERNANCE

Progress review, issue log, scope change, and decision trail.

04 HANDOVER & SUPPORT

Documentation, training, fallback, escalation, and transition.

AI boleh bekerja cepat, tapi tidak boleh liar.

Security controls adalah bagian dari arsitektur dan SOP - bukan tambahan setelah go-live.

01 DATA SEPARATION

Separate public knowledge, operations data, and sensitive data.

02 ROLE & APPROVAL

Risky actions require explicit role and human approval.

03 AUDIT TRAIL

Log conversation, decision, action, and operational event.

04 ADVERSARIAL TEST

Test injection, hallucination, leakage, and fallback paths.

Transparency note: certification or compliance status is never claimed without documented evidence.

Mulai satu workflow. Buktikan value. Baru scale.

Biaya, risiko, perubahan, dan ekspektasi dijaga tetap terkendali sepanjang engagement.

01

PILOT WORKFLOW

One use case, real data, defined scope, and measurable acceptance.

02

MANAGED OPERATION

Monitoring, tuning, knowledge updates, and recurring evaluation.

03

EXPANSION

Add channels, agents, integration, branches, or adjacent workflow.

Dokumen dan kontrol kerja disusun per engagement.

Bukan janji generik: setiap item menjadi bahan review bersama procurement, legal, IT, security, dan owner proses.

01 **NDA & data handling**

02 **SOW & architecture boundary**

03 **Milestone & acceptance criteria**

04 **Access matrix & environment**

05 **UAT, sign-off & rollback**

06 **Handover, SOP & support route**

Bawa satu workflow yang paling makan waktu.

Kami petakan proses, data, risiko, integration boundary, acceptance criteria, dan langkah pilot yang paling masuk akal.

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